

## Product Warranty

**Model Name : DR650S-2CH**

- The term of this product warranty is 1 year from the purchase date. (Accessories such as an External Battery/microSD Card: 6 Months)
- We, PittaSoft Co., Ltd., provide the product warranty according to the Consumer Dispute Settlement Regulations (drawn up by the Fair Trade Commission). PittaSoft or designated partners will provide the warranty service upon request.

Circumstances	Warranty		
	Within the Term	Outside of the Term	
For performance/functional problems under normal use conditions	For serious repair required within 10 days of purchase	Exchange/Refund	N/A
	For serious repair required within 1 month of purchase	Exchange	
	For serious repair required within 1 month of exchange	Exchange/Refund	
	When not exchangeable	Refund	Paid Repair/Paid Product Exchange
	For Defect	Free Repair	
	Repair (If Available)	Exchange/Refund	
	Repeated problem with the same defect (up to 3 times) Repeated trouble with different parts (up to 5 times)		
	Repair (If Unavailable)	Exchange/Refund	
	For the loss of a product while being serviced/ repaired When repair is unavailable due to lack of spare parts within the component holding period When repair is unavailable even when spare parts are available		
	Refund after depreciation plus an additional 10% (Maximum: purchase price)		Exchange/Refund after depreciation
1) Malfunction due to customer fault - Malfunction & damage caused by user negligence (fall, shock, damage, unreasonable operation, etc.) or careless use - Malfunction & damage after being serviced/ repaired by an unauthorized third party, and not through Pittasoft's Authorized Service Center. - Malfunction & damage due to the use of unauthorized components, consumables, or separately sold parts	Paid Repair	Paid Repair	
2) Other Cases - Malfunction due to natural disasters (fire, flood, earthquake, etc.) - Expired life span of a consumable part - Malfunction due to external reasons			

- This warranty is only valid in the country where you purchased the product.